



Fashion Meets Science

VIRTUAL!

19th ESSKA CONGRESS
11-15 May 2021

FAQ

Platform & Virtual Congress

How do I use the virtual Congress platform?

Watch this video first!



(<https://www.youtube.com/watch?v=r1lCHKn2PQI>)

Who do I contact in case of technical problems?

For technical problems, please contact [***support@openslideservices.com***](mailto:support@openslideservices.com)

Who do I contact in case of questions for registration or on the Congress in general?

In case of any other questions, please contact [***esska-registration@kit-group.org***](mailto:esska-registration@kit-group.org) /

[***esska-congress@kit-group.org***](mailto:esska-congress@kit-group.org)



Can I share my account?

You CANNOT share an account with other participant. Log-ins are individual and for one user only.

Note: This is especially important to allow you to earn CME credits: Each participant needs to follow the live sessions with their own log-in. Otherwise, we are unable to track your participation and to deliver CME credits.

Certificate of Attendance for CME credits?

The ESSKA Virtual Congress 2021, 11-15 May 2021, has been accredited by the European Accreditation Council for Continuing Medical Education (EACCME®) with **34 European CME credits** (ECMEC®s).

Each medical specialist should claim only those hours of credit that he/she actually spent in the educational activity.

Maximum number of credits: 34

Maximum of 4 credits on Tuesday 11 May,

a maximum of 8 credits on Wednesday 12 May,

a maximum of 8 credits on Thursday 13 May,

a maximum of 8 credits on Friday 14 May

and a maximum of 6 credits on Saturday 15 May

1 hour of learning = 1 credit.

Participants who joined the congress until 15 May, will receive an email (on 28 May) containing their Certificate of Attendance.

CME Credits can ONLY be claimed for attendance during the **LIVE digital congress using your own account.**

CME Credits will NOT be available for attendance and/or viewing of the on-demand sessions, **after the dates of the congress.**

Download of Content?

Content can not be downloaded. Content is available for delegates to view during the days of the Congress and for 3 months after the Congress.

How long will the platform be open?

The platform opens on 4 May 2021. At this time, our Partner pages and the ePoster & Free Papers Channel will be available only. From 11 May, all Channels and all areas of the platform will be open. The VOD (Video on Demand) library will be available for all registered delegates during the Congress days and after the Congress, until 20 August 2021.

How can I find a certain session?



Please go to the VOD library and type in the title, topic or presenter you are looking for. All results will be filtered as requested.

How and when can I interact with speakers and experts?

After the congress it is not possible to interact with speakers or other attendees.

How can I interact with exhibitors / sponsors?

Use the email message function. Select an exhibitor / sponsor and ask your questions through the email message function when scrolling down on the exhibitor's page.

How can I create my personal agenda?

Select your favourite sessions, ePosters, Free Papers and exhibitors through the bookmark function. They will all appear under your personal bookmarks.

What can I see?

- 9 Highlight Lectures
- 17 Keynote Lectures
- 27 Instructional Course Lectures (ICLs)
- 56 Symposia
- 28 Industry Symposia
- 1.266 ePosters
- 323 Free Papers

Which Browser should I use?

We strongly recommend using the [Google Chrome browser](#) when accessing the platform. The platform is accessible via Mobile phone and Tablet. We recommend using a computer.